## AlliedBarton Security Services



# Capitalize on an American megatrend: organic growth and consolidation of the security services market

\$687m equity invested

96% equity stake

- Well-known American player of security services with a countrywide footprint
- Outstanding platform for consolidation
- Resilient growth and high cash flows
- High quality services & strong credibility in the market,

with high profile clients having access to sensitive information. Governance therefore complies with U.S. Defense authorities' standards



## Bill Whitmore – Chairman & CEO of AlliedBarton Security Services



33 years in security services business guiding AlliedBarton through acquisitions and organic growth that vaulted the company from a regional provider to a national company

He has forged new standards and innovative procedures for his company and the contract security industry

Under his leadership and direction,
AlliedBarton has grown to be a successful,
progressive and admired nationwide security
company

Appointed to serve on the Private Sector Senior Advisory Committee (PVTSAC) of the Homeland Security Advisory Council (HSAC) by President George Bush from June 2004 to January 2009

## W WENDEL





## AlliedBarton Security Services

Bill Whitmore - CEO

## Company summary

# AlliedBarton is a leading U.S.-based contract security services company, serving customers across a variety of vertical segments

**\$ 2.2bn** of LTM sales<sup>(1)</sup>

>95% free cash flow conversion rate<sup>(2)</sup>

**63,700** total security officers and client serving professionals

Founded in 1957, Headquartered in Conshohocken, PA

**Nationwide footprint** with services throughout 47 states and the District of Columbia

AlliedBarton serves a **diverse and loyal customer base & focuses** on customers located primarily in urban centers and major metropolitan areas













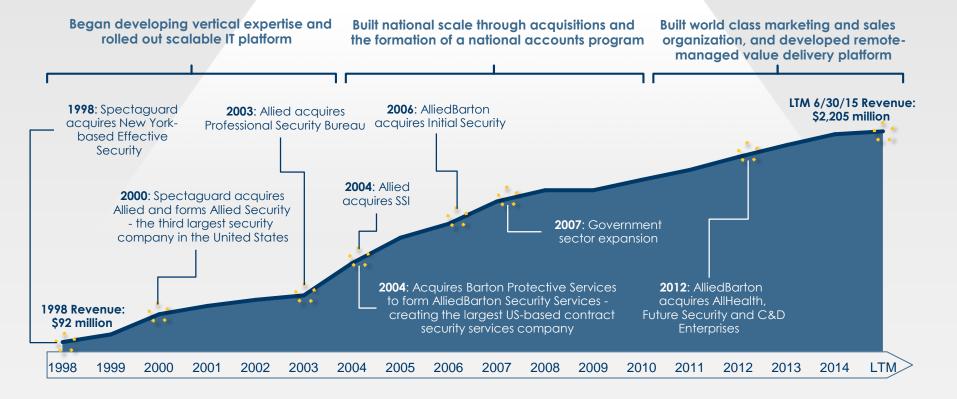




## A long history of outperformance, integrating acquisitions and delivering returns

Over 55 years of delivering unmatched security solutions to the US market

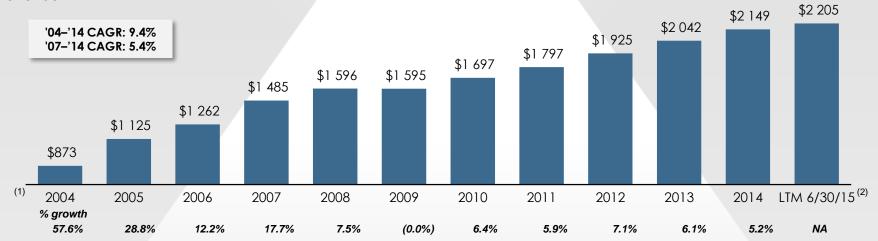
- Transformed from a regional participant in the US security officer services industry to an industry leader with a national presence and strategic focus
- Integrated 12 acquisitions since 1998
- Developed unique go-to-market approach driven by customized, vertical segment expertise
- Built an experienced, industry-leading mangement team focused on continuous strategic improvement, execution of growth initiatives, cash generation, and driving returns to shareholders



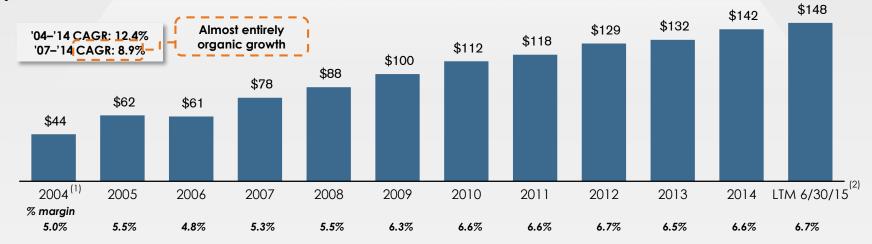


## Resilient growth over the last decade

#### Revenue



### **Adjusted EBITDA**



(1) Allied Security acquired Barton Protective Services in August 2004 to form AlliedBarton Security Services.



## Driven by stable unit economics

Consistent direct labor mark-ups(1)

Consistent and established direct labor mark-ups provide for stable margins

Predictable cost of sales, with direct labor representing the largest cost

Ability to pass through direct cost increases, such as wages, benefits and payroll taxes

## Key highlights

- Leading U.S.-based security services provider in a highly fragmented space
- 2 Compelling long-term industry fundamentals
- High client retention rates allow for growth of existing client wallet share
- Diversified client and revenue mix stabilizes financial performance
- 5 Strong corporate culture with high employee retention
- 6 Multiple growth opportunities
- Experienced and dedicated management team
- 8 Corporate Social Responsibility Policy





## Leading security services provider in a highly fragmented space

Nationwide scale

### Strong competitive positioning with elite brand recognition

- Leading provider of security officer services in the U.S.
- Strong growth has outpaced its largest competitors and allowed it to achieve significant gains in market share
- Decades of industry leadership resulting in the strongest brand in the U.S. security industry
- Leading brand and nationwide scale have allowed the Company to foster strong relationships with a large blue-chip client base
- Recognized nationwide for its employee development programs, superior service offerings and management team

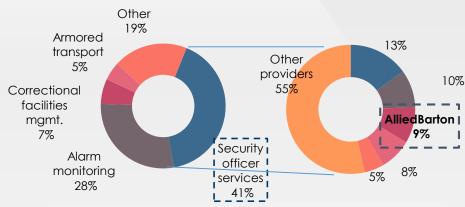
~3,400 clients nationally

200 of Fortune 500 companies served

2.4X increase in U.S. market share from 4% in 2003 to 9% in 2014

## National scale with leadership position in virtually every region and vertical segment





Estimated total market size of outsourced security services: ~\$58 billion

Estimated security officer services market size: ~\$24 billion

## Compelling long-term industry fundamentals

### Why is there growing demand for outsourced security officer services?

- Concerns regarding safety, crime and terrorism
- Continuing trend toward outsourcing non-core functions
- Increasingly complex regulatory environment

- Vertical market driven need for specialized security services
- Desire to protect organizational reputation / brand
- Technology solutions driving outsourced security personnel needs

### A massive addressable market exists...



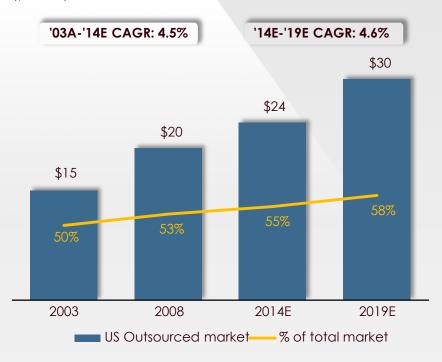
Total US security officer services market (including insourced): \$43 billion

Outsourced US security officer services market: \$24 billion

AB revenue: \$2+ billion

### ...with an undeniable trend towards outsourcing services

(\$ in billions)



## High client retention rates allow for growth of existing client wallet share

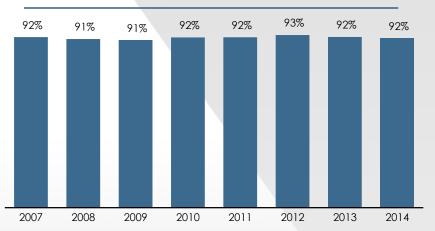
### Client-centric approach drives high renewal rates

- Evergreen auto-renewing annual contracts with majority of clients limits renewal risk
  - Typically incorporate price increases on an annual basis
- 47% of 2014 revenue was generated by clients that have been with AlliedBarton for over 5 years
  - Average tenure of the top 10 clients is over 12 years
- Focus on long-term agreements for national accounts (22% of revenue)
  - 3-5 year contracts
  - Data driven process segmented by vertical end market and account type to optimize renewals and price increases
  - Proactive measures taken to nurture and serve at-risk accounts well ahead of contract expiration
- AlliedBarton's 2013 Net Promoter Score ("NPS") of 33 is more than 30% higher than the Average NPS score of approximately 25 for B2B companies
- Consistent growth of revenue per client: +4.8% CAGR from 2007 to 2014 (2)

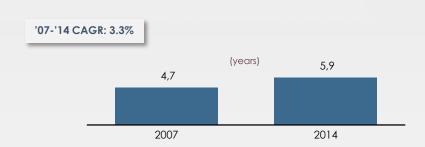
Source: B2Binternational.com and AlliedBarton's 2013 NPS survey.

- (1) 2007 excludes Florida Department of Transportation.
- (2) Client count based on clients with a minimum of \$1,000 in annual revenue.

### "Best-in-class" client revenue retention(1)



### Average client tenure







## Diversified client and revenue mix stabilizes financial performance

Attractive, highly diverse client base underpins stability of results

## Client diversity minimizes cyclicality in AlliedBarton's business, as evidenced by the Company's highly stable financial performance

- Top 10 and top 25 clients accounted for only 16% and 28% of 2014 revenue, respectively
- No customer represents greater than 2.4% of 2014 revenue
- Little reliance on regional economies given geographic diversity

## No end market accounted for more than 18% of 2014 revenue:

# **End Markets**

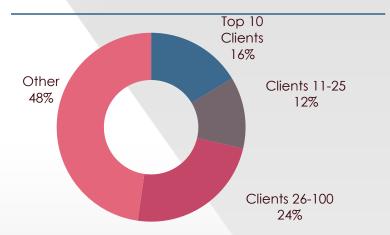
### < 10% of revenue

Shopping Centers
Healthcare
Higher Education
Financial Institutions
Chem./Petrochem.
Residential Communities
Transportation
Utilities
Cultural venues
Other Education

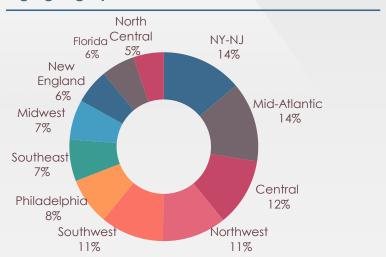
### < 18% of revenue

Commercial Real Estate Government Institutions Manufacturing Facilities Corporate Complexes

### Low client concentration



### High geographic diversification



Note: Percentages represent 2014 revenue contribution. Totals may not sum due to rounding.



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## Strong corporate culture with high employee retention

### "Employee first" culture

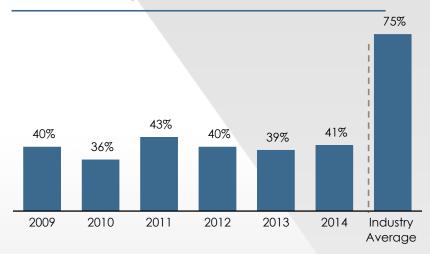
- Rely on employees to deliver a consistent, high-quality service offering to its customers
- Drives employee retention through a commitment to long-term professional development
- Key differentiating factors include:
  - Competitive compensation packages with above average hourly wages
  - Comprehensive training programs
  - Included in the Training Magazine "Top 125" list for seven consecutive years
  - Career management tools and leadership training
- Low turnover reduces training and employee development costs and facilitates long-term, stable customer relationships

### Nationally recognized "Hire Our Heroes<sup>SM</sup>" program

- Committed to hiring veterans, reservists, their families and caregivers as part of the Company's military hiring program, Hire Our Heroes<sup>SM</sup>
- Hired ~5,000 veterans in 2014
- Partners with military assistance groups including the Wounded Warrior Project, the American GI Forum and the National Guard

Source: The Freedonia Group and Company estimates.

### Industry leading employee turnover



### The most-honored security officer employer



























## Strong corporate culture with high employee retention

Dare To be GREAT, EDGE® & AlliedBarton Academy<sup>SM</sup>

Recruitement strategy & Continuous training are key for success







## Multiple growth opportunities

## AlliedBarton's organic growth

is fueled by multiple channels, including:

- Continued penetration of select, higher-growth verticals such as healthcare and higher education, led by a knowledgeable sales and operations team with industry-specific expertise (regulatory environment, staffing requirements etc.)
- Growth of the national accounts program, utilizing geographic scale and substantial workforce to meet the unique needs of large, geographically diverse clients with centralized purchasing functions
- Increase wallet share of existing customers by staffing additional sites, providing incremental services, or contracted price increases

Proven track record in external growth





## Experienced and dedicated management team

- Management team with an average of 20 years of relevant service industry experience
- Demonstrated expertise in growing business organically and executing acquisition integrations
- Experienced in managing a leveraged capital structure with track record of successful de-leveraging



**Bill Whitmore**Chairman and Chief Executive Officer
Years with AlliedBarton: 33



**Carol Johnson**President and Chief Operating Officer
Years with AlliedBarton: 4



**Bill Torzolini**Chief Financial Officer and Treasurer
Years with AlliedBarton: 14



**David Buckman**Executive Vice President and General Counsel
Years with AlliedBarton: 10



Ronald Rabena
Division President, National Security Operations
Years with AlliedBarton: 35



Randal Dorn
Division President, Remote-Management
Years with AlliedBarton: 28



Mimi Lanfranchi
Senior Vice President, National Accounts and
Government Services
Years with AlliedBarton: 15



Doug Fogwell
Senior Vice President, Marketing and
Sales Services
Years with AlliedBarton: 12



James Gillece Senior Vice President, Chief People Officer Years with AlliedBarton: 9



Catherine King Senior Vice President, Client Experience Years with AlliedBarton: 3





# Supplier Diversity & Sourcing Policy

Women Business Enterprise National Council (WBENC)
National Minority Supplier Development Council (NMSDC)
Priority for purchases made of recycled materials
Development of Hybrid/Electric or 0 emission
vehicles use for Security Officers

# Minor environmental impact

Development of paperless policy
Energy & Water conserving measure across the group
Corporate headquarters has been recognized with a
Recycling Recognition Award from the City of Conshohocken, PA.

# Charities & Community involvement

The company's involvement and support throughout the country spans many groups. For example: Philadelphia Committee to Benefit Children, Los Angeles Police Foundation, Muscular Dystrophy Association, Cystic Fibrosis Foundation, American Stroke Foundation, Catholic Charities, Building with Books, Angel Flight of Georgia...



## Key takeaways



Established value proposition
Proven value-add for customers



Diversified & resilient business model



High revenue retention and growth opportunities



**Strong Involvement in Communities** 



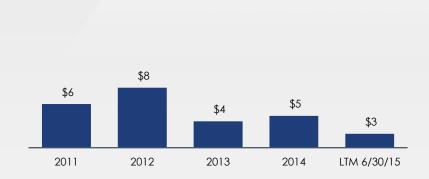
## Summary historical financials

(\$ in millions)

### Revenue



### Capital expenditures



### Adjusted EBITDA and Adjusted EBITDA margin



### Free cash flow and free cash flow conversion<sup>(1)</sup>



Free cash flow is defined as Adjusted EBITDA less capex.



(1)