

PRESS RELEASE

Kuala Lumpur – July 17, 2020

Malaysian Association of Hotels (MAH) has appointed Bureau Veritas as the official assessment partner for their "Clean & Safe Malaysia" Hygiene Excellence and Safety Label Program



Supported by the Ministry of Tourism, Arts & Culture of Malaysia, this partnership contributes to the operational restart of activities of MAH hotels across Malaysia

Malaysian Association of Hotels, the official recognized National Hotel Association, and <u>Bureau Veritas</u>, a world leader in testing, inspection and certification, have signed an agreement to deploy the "Clean & Safe Malaysia" Hygiene Excellence and Safety Label, designed to support the operational restart activities of the hospitality industry.

MAH has over 1,000 hotel members spread across 13 states and partnerships with both the private sectors and Government such as with the Ministry of Tourism, Arts & Culture (MOTAC) of Malaysia. Since its inception in 1974, MAH has constantly supported the hotel and tourism industry of Malaysia through various initiatives, and as the voice of the hospitality industry, is committed to the exacting standards of service quality acknowledged locally as well as across ASEAN countries.

The "Clean & Safe Malaysia" program is incepted by MAH and supported by the Ministry of Tourism & Culture (MOTAC), and will be offered to all MAH member and non-member hotels across Malaysia through field audits. This program will ensure that appropriate health, safety and hygiene procedures and processes are in place and in line with globally recognized best practices and recommendations related to preventive measures for a safer business restart after the COVID-19 lockdown period.

Yap Lip Seng, Chief Executive Officer, Malaysian Association of Hotels, commented:

"Our Clean & Safe Malaysia hygiene and safety label extends beyond base regulatory requirements, with the ultimate goal of not only ensuring its implementation but also continuous compliance for peace of mind of travelers staying at certified hotels."

As an independent third-party assessment partner to MAH, Bureau Veritas will leverage its global footprint and auditing expertise in more than 140 countries to deliver a consistent and uniformed solution to every participating hotel across Malaysia.

Juliano Cardoso, Executive Vice President, Asia, Pacific and Middle East, Commodities, Industry & Facilities division at Bureau Veritas, commented:

"We are very pleased to work with MAH, and to contribute to rebuild trust within over 1,000 hotel across the country. The "Clean & Safe Malaysia" Label certification audited by Bureau Veritas allows MAH member and non-member hotels to reassure their guests and employees that appropriate Health, Safety and Hygiene conditions are met through a consistent approach across all their properties. We are proud to act as Trust Makers between companies, governments and society."

About Bureau Veritas

Bureau Veritas is a world-leading provider in testing, inspection and certification. Created in 1828, the Group has more than 78,000 employees located in more than 1,500 offices and laboratories around the globe. Bureau Veritas helps its clients to improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

Bureau Veritas is listed on Euronext Paris and belongs to the Next 20 index.

Compartment A, ISIN code FR 0006174348, stock symbol: BVI.

For more information, visit www.bureauveritas.com, and follow us on Twitter (@bureauveritas) and LinkedIn.



About MAH

MALAYSIAN ASSOCIATION OF HOTELS (MAH) was established in 1974. Since its inception, MAH has constantly enhanced the hotel and tourism industry by integrating member hotels throughout Malaysia. To date, MAH has over 1,000 members under 13 chapters and partnerships with both the private sectors and Government agencies such as the Ministry

of Tourism. Being officially recognised as a National Hotel Association, MAH is committed to the exacting standards of service quality acknowledged by Malaysia and beyond.

For a list of entities which have received the Safe Guard Hygiene Excellence and Safety Label by Bureau Veritas, please visit: <u>https://restartwith.bureauveritas.com</u>

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