



SHARINBOX

Login guide

Sharinbox by SG Markets

ACCESS YOUR SECURE SHARINBOX By SG Markets SPACE

To access your Sharinbox account, you need to activate your account using your 8-digit access code to determine your new login ID. Read on to learn the steps to activate your account. If you have already activated your Sharinbox by SG Markets account, go directly to step 2.

1. ACTIVATE YOUR ACCOUNT

- Click on « **Activate your account** »



- Enter your access code and password then click on « **Continue** »

If you lose or forget these, you can reset them using the "Forgot your access code?" or "Forgot your password?"

A help box on the right tells you where to find your codes.



- Enter your e-mail address (preferably your personal one) as a new login ID and click on « **Activate your account** ».

It may be identical to or different from your Sharinbox contact email.

The contact email will be used for all communication regarding your asset portfolio.

The login email will be used for the receipt of any password and authentication requests.



Do you hold several Sharinbox accounts? Use the same email address as a login identifier:



Several accounts: Just ONE login identifier!

- An activation email will be sent to you at the email address defined as your login ID; it may take a few minutes for you to receive this email.

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- When you receive this email, open it and click on the **"Activate my account"** link.

- Set your new password, then click on **"Submit"**.

The latter must be alphanumeric with at least 8 characters, 1 upper case and lower case letters.

Set your password

New Password

Re-enter password

Password strength requirements:

- ✗ must be at least 8 characters in length
- ✗ must be at maximum 20 characters in length
- ✗ must contain at least one uppercase letter (A-Z)
- ✗ must contain at least one lowercase letter (a-z)
- ✗ must contain at least one numeric digit (0-9) or special character (#, !, \$, £, @)

Submit

or cancel

SOCIETE GENERALE

SG MARKETS

Welcome to SG Markets

Activate your account

Dear First name Last name,

Before you can access your SG Markets services, you will need to activate your account by clicking on the activation link. (valid until 17/06/2022 13:04 CEST)

Your login: loginemail@domain.com

Activate my account

Once your account is activated, your SG Markets credentials will give you a single point of access to the services you have been enabled for.

Your services

SB **Sharinbox**
Securities services
SG Markets Sharinbox is a dedicated service for consulting and managing registered shareholders and employee share ownership plans.

- Select your additional security verification enrolment.

This will be used if you log in using a different device or browser.

Additional security verification enrolment

Some SG Markets services will require additional authentication to verify your identity when you try to log in from a different browser.

Select a method of authentication to enrol:

- Call Back authenticator
- Mobile App authenticator

Select

or cancel

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How to set your additional authentication?

→ By phone call :

Enter your phone number (fixed or mobile); you will receive a phone call and will be asked to enter the verification code on your phone.

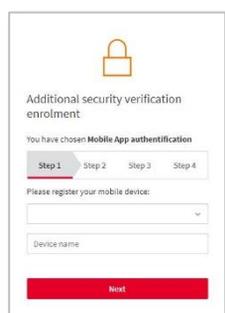
The phone call comes from our international SG Connect platform (telephone code +44...).

→ By mobile app:

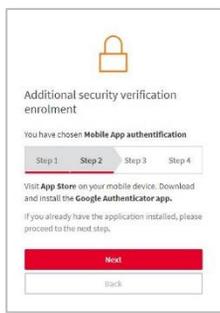
Identify your mobile device and download the requested app, then follow the instructions and enter the verification code displayed on the app.

- Enter the verification code received using the chosen method.

CASE 1 : You have selected the additional security enrolment using a Mobile App authenticator



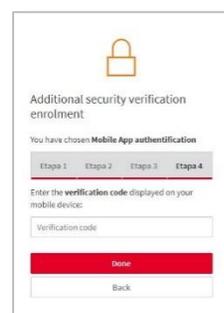
- 1 Register your mobile device



- 2 Install and launch the requested application

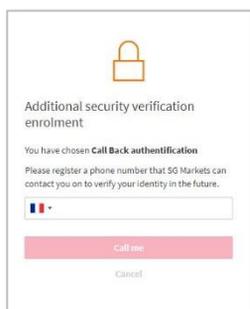


- 3 Flash the QR code

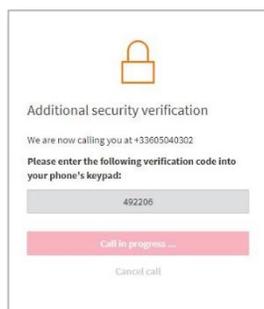


- 4 Enter the temporary code given by the App then click on OK

CASE 2 : You have selected the additional security enrolment using a Call back authenticator



- 1 Enter your phone number



- 2 Enter the code displayed when answering the call back

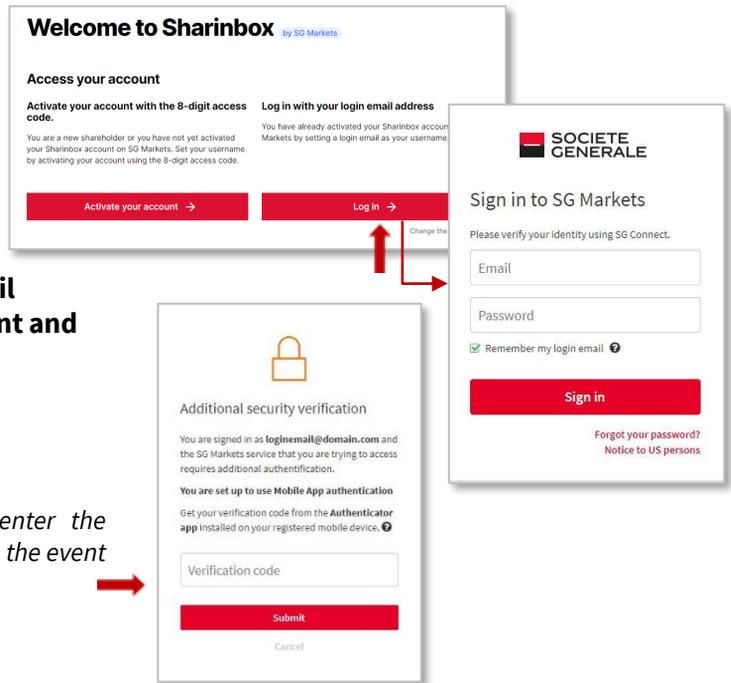
The activation of your account is complete, you can access your secure Sharinbox account and your asset portfolio.

ACCESS YOUR SECURE SHARINBOX By SG Markets SPACE

2. LOG IN

- Click on « **Login** » on the home screen.
- Enter your login details: the login email defined when you activate your account and your password.
- Generate the verification code

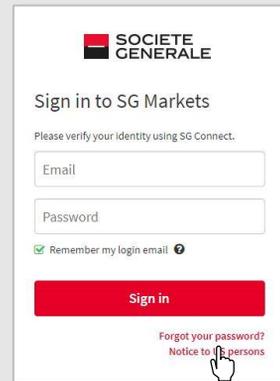
For security reasons, you will be asked to enter the verification code one month after logging in or in the event you change devices.



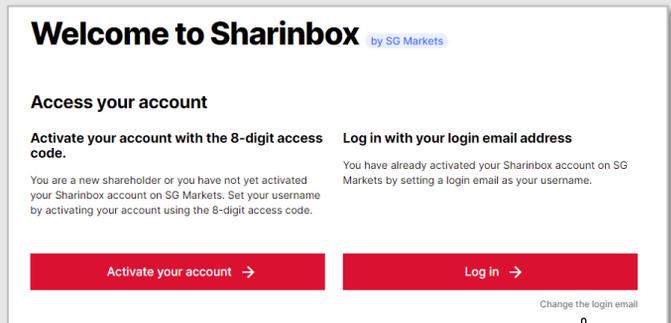
RESET YOUR LOGIN DETAILS

- You have **forgotten or lost your password?**
Click on "**Forgotten your password?**" on the login screen. Confirm your email address to receive an email and modify your password.
- You have **forgotten which login email you selected?**
Click on "**Modify your login email**" on the home screen and fill out the form. You will receive a new access code and a temporary password (valid for 1 month) and will need to activate your account again (step 1 of the guide).
- You have **changed your device or phone number and you can no longer validate your second authentication?**

Request to reset your second authentication by contacting our Nomilia Customer Relations Centre.



Forgot your password?



Change the login email

CONFIDENTIALITY AND SECURITY

Strengthened authentication : Sharinbox *by SG Markets*

SHARINBOX joins the SG Markets platform to give you a better browsing experience by offering a higher level of security.

SG Markets is the Societe Generale group's digital platform. It will allow you to securely log into your registered securities account **by defining a strong password and additional authentication.**

This second authentication provides a verification code that you will be asked to enter whenever a new device or browser is used to log in to your account, ensuring that you are the one attempting to log in.

TIPS TO FOLLOW

Keep in mind that Societe Generale will never ask you for information it already has, your logins or your passwords.

- **Limit the dissemination of information** (social networks, websites, standard mail templates, signature...).
- **Never pass on your personal and confidential information** (date of birth, passwords...).
- Beware of any unusual request and follow your **intuition**: if a request seems suspicious to you, it probably is!
- **Verify the legitimacy of such a request** by making a counter-call to a number already referenced.

In case of doubt, please contact our **Nomilia Customer Relations Centre.**

- Remain vigilant about the signs that can alert you: inconsistent email address of the sender, syntax errors or spelling mistakes, link or site with an inaccurate URL address, absence of the mention "https" in the internet address of the visited site or the padlock indicating a secure connection.
- **Please, do not write down your passwords on Excel files or Word documents**, prefer the use of a password safe.

WHAT TO DO IN CASE OF PROVEN OR SUSPECTED FRAUD ?

If you have provided sensitive information, please contact our **Nomilia Customer Relations Centre.**

Contact us

Website : www.sharinbox.societegenerale.com

Tel: +33 (0)2 51 85 67 89

Some Nomilia Customer Relations Centre services will require an authentication code that you must generate by logging into Sharinbox, « Contact us » at the bottom of the page.

Fax: +33 (0)2 51 85 62 15

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